

the NETWORK



JANUARY 2026 | VOL. 5 NO. 1



25 Year Anniversaries

Chris "Hank" Mehlhaff oversees the entire journey of our fiber network from the ground to your living room. He handles everything from placing fiber in the ditch and ensuring it's properly routed and protected, to bringing the fiber right up to your home with precision and care. Once it reaches your house, Hank completes the full installation inside, making sure everything is working perfectly before he leaves. His hard work, patience, and friendly approach have made him a trusted and familiar face to so many. Whatever the job might be, Hank always brings his best.

For a quarter of a century, Jeff "Fish" Fisher has been helping our customers stay connected by providing reliable service, clear guidance, and quality installs in their homes. For the last 10 years, he has also been responsible for keeping all cable in the ground safe through precise and thorough locating. Fish ensures every underground line is accurately identified before any digging begins, preventing damage and avoiding outages. His professionalism and problem-solving skills are a tremendous asset.

Thank you both for your years of dedicated service!



Grand Giveaway Winner

Congratulations to Amber Brewer who won \$300 cash in our Grand Giveaway!

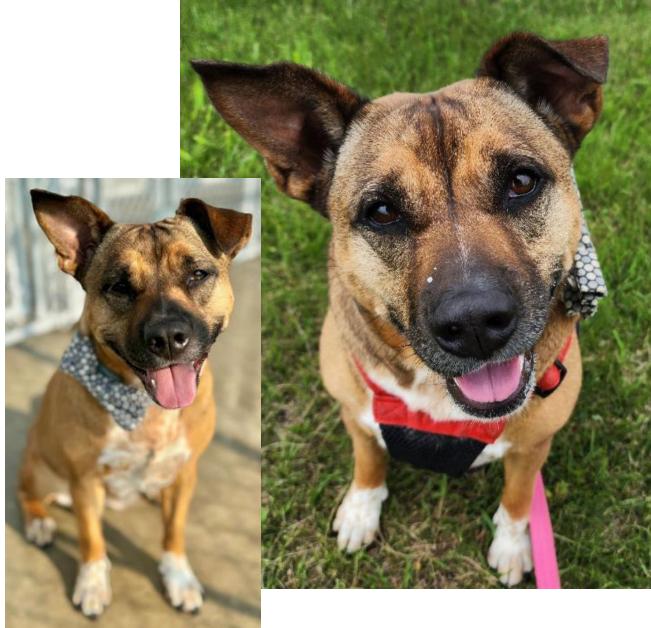
Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we randomly select one of our "grand" residential customers to win. Our next winner could be you!

AAHS Sponsored Pet

As of printing deadline, our December Aberdeen Area Humane Society sponsored pet Merci is still available for adoption.

Merci is a 4-year-old, 45-lb certified mixed breed who quickly became a volunteer favorite. She's always ready for walks, adventures, and meeting new friends! Merci doesn't know a stranger. Schedule a time to come visit this sweet girl soon.

We donate \$250 to the AAHS if our sponsored pet is adopted during that month. Thank you to all who shared our post on Facebook! The AAHS is full of amazing animals waiting to find homes. Visit anewleashonlife.net to find your new best friend!



National Do-Not-Call Registry

The federal government created the National Do-Not-Call Registry to make it easier and more efficient for you to stop getting most telemarketing sales calls you don't want. You can register online at www.donotcall.gov, if you have an active email address; or you can call toll-free 1-888-382-1222 (TTY 1-866-290-4236) from the number you wish to register.

Registration is free and will not expire. Your phone number, when placed on the Do-Not-Call Registry, will remain there permanently. If you would like

to remove your number from this list, you must call 1-888-382-1222 from the number you wish to delete.

If you receive telemarketing calls after you have registered your telephone number and it has been on the registry for 31 days, you can file a complaint at www.donotcall.gov or by calling 1-888-382-1222 (TTY 1-866-290-4236). You will have to know the company's name or phone number to file a "do-not-call" complaint.

Customer Loyalty Discount

We're so thankful for our long-time customers and want to thank you for your years of continued business. If you've been a customer for 5 years or more, you may be eligible for our customer loyalty discount of 10% off all your monthly recurring services!

Contact us to hear more about our loyalty discount.

Discount for residential customers only, restrictions apply.



Open House & 12 Days of Christmas Winners

At our holiday open house, customers enjoyed cookies, cider, and coffee and could sign up for credits on their account. Congratulations to the following credit winners: \$50 Dawn Friedrichsen, \$75 Mona Kapfenstein, \$100 Donna Johnson.

We also continued our 12 Days of Christmas Drawing. Customers could register online or in store. Below is a list of the winners.

Kessler's \$100	Tyhe Gerlach
	Kendall Hedges
Netflix \$100	Josie Kirsch
	Jessica Schaffer
Roma's \$100	Madison Menzia
	Haley Ellingson
Runnings \$100	Ron & Jean Worlie
	Amber Huff
Krave \$100	Kaylee Smidt
	Jaclyn Nagel

\$150 Credit	Leonard & Joann Deibert
Ken's \$100	Linda Schmig
Hulu \$100	Wendy Sullivan
Santo Tequila \$100	Patsy Brosz
The Meathouse \$100	Jennifer Miles
Three22 \$100	Ashlee Nelson
\$300 Cash	Dallas & Tammy Dinger
	Danny Lake
	Sylvan Smith
	Lisa Dutenhoeffer
	Carly Bierman
	Shannon Beckler
	Loren Bahr
	Roxie Goodall

Congrats to all the winners!

Simplify Your Life By Using the eBill App



By signing up for eBill, you will be notified each month by email that your bill is ready for online viewing. You can also make payments through the app. Customers who already have

eBill can simplify even more by downloading the app. Search for NVC eBill in the Google Play Store or Apple Store and click on the icon pictured to the left.

Once you've downloaded the app, type in your zip code and scroll down to NVC & JVT's eBill.

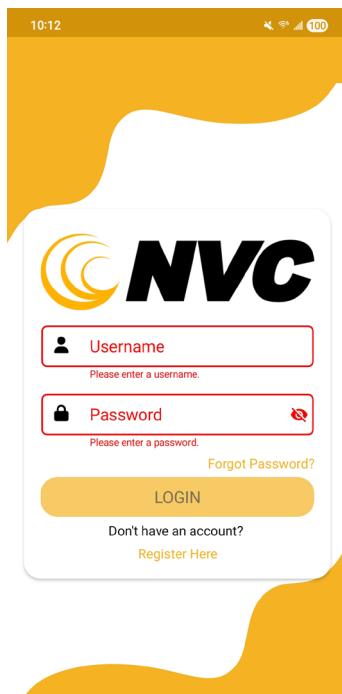
Log in using your existing eBill/bill pay website account. Don't have one? Not a problem! Using your

latest invoice, register for a new eBill account and say goodbye to cluttered paper invoice statements.

In the app, you can pay your bill, see payment history, usage, invoices, and more.

Sign up for eBill in January and you'll be entered into a drawing for \$100 credit on your account!

Offer for new eBill customers only.



Refer A Friend

Looking for some easy money? Just refer a friend to NVC and you and your friend will each get a \$100

credit on your next bill! Just have them give us your name as the referrer.

NVC Managed Wi-Fi

As technology continues to advance, nearly every device in your home relies on a strong Internet connection—computers, smartphones, tablets, TVs, and even smart products like doorbells, lights, and security systems. It's common for people to confuse the Internet and Wi-Fi, and for good reason: the terms are often used interchangeably.

The Internet is a global network that connects computers and devices around the world. Wi-Fi, on the other hand, is the wireless network inside your home that allows devices to connect to the Internet. This wireless connection is made possible by a device called a router.

An outdated router is one common cause of Wi-Fi problems. Wi-Fi technology has advanced significantly in recent years, so a router that's a few years old may not deliver the performance you need. If the router itself isn't the issue,

its placement could be. To get the best online experience, your router must send a strong signal to your devices—something that becomes more difficult the farther away you are from it.

If you're frustrated with poor Wi-Fi coverage or unsure whether your router is up to date, Managed Wi-Fi from NVC can help. Using Mesh Wi-Fi technology, this system combines a main router with one or more small wireless devices that work together as a single network, providing multiple points of connectivity throughout your home.

Our Managed Wi-Fi router is compact and stylish, making it easy to place or hide almost anywhere. Let our technicians handle your Wi-Fi needs so you don't have to.

Call us today to learn more and enjoy your first three months of Managed Wi-Fi service FREE!



**Get 10% off your services
with our loyalty discount!**

**Call today to find out if
you qualify.**

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NVC *here for life*



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