# ENETWORK



### **Employee Spotlight**

Originally from Browns Valley, MN, Jessie Haggerty attended Sisseton High School and graduated from National-Louis University with a Management Information Systems degree. Before joining NVC/JVT in 2005, Jessie served in the U.S. Army as a Cable & Wire Systems Installer and IT Technician, stationed across Korea, Arizona, Washington State, and D.C.

As our Sr. Systems Administrator, Jessie has witnessed significant shifts in the industry, particularly the growing threat of cyberattacks. His work has focused on enhancing our hosting platforms with stronger security and proactive threat management to better protect client data. After working on location for 7 years, Jessie returned to Minnesota in 2012 and has since worked remotely.

here for life

Jessie and his wife Mary are parents to Kaleb, Brodi, and Madison. He's an avid runner, having completed numerous marathons. When not running or cheering on his favorite Minnesota teams, he enjoys quality time with his family, grilling, and playing games... and dad jokes that his daughter usually doesn't appreciate.

Jessie has been a youth sports coach, church group leader, and an active volunteer with organizations focused on hunger relief.

Jessie's favorite part of his job is the kind, supportive, and committed coworkers. Thank you Jessie, we appreciate you!



### **Grand Giveaway Winner**

Congratulations to Barb Swantz who won a \$200 Market on the Plaza gift card in our Grand Giveaway!

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we randomly select one of our "grand" residential customers to win. Our next winner could be you!

# **Smishing and Vishing**

Be aware that cybercrime and hacking can happen to anyone. Criminals are always looking for new ways to exploit people, and they know that others may not be cautious or recognize the warning signs of phishing scams when using the internet. That's why it's important to be aware of the different types of cybercrime and how to protect yourself.

Smishing is a type of cyberattack where criminals use deceptive text messages to trick individuals into revealing personal information or downloading malware. It's essentially phishing via SMS (short message service), hence the name "smishing".

They are often messages about suspicious activity on your account, failed package deliveries or unbelievable discounts or offers that require immediate action

Vishing, or voice phishing, is a type of social engineering attack where cybercriminals use phone

calls to trick individuals into revealing sensitive information, such as passwords, credit card details, or bank account information. It's essentially a verbal form of phishing, using phone calls instead of emails or text messages to deceive victims. It often involves impersonating trusted entities like banks, government agencies, or tech support to gain the victim's trust.

Vishing attacks have significantly increased in recent years, with a notable surge in 2024, according to a recent CrowdStrike report.

Individuals can protect themselves by being cautious of unsolicited calls requesting personal or financial information, verifying the caller's identity through official channels, and being wary of urgent or highpressure tactics. If you receive a message that seems urgent, contact the company or organization directly through their official channels to confirm.

# Try More Internet Speed for FREE

Great news, for a limited time you can double your current NVC internet speed for no additional charge. Pay just \$10 more monthly if you keep the upgrade after the trial period.

Fiber fast internet is packed with the speed you need to keep every device connected, even when your whole family is online.

There is no obligation to keep the extra speed.

Call 605-725-1000 or email marketing@nvc.net to get upgraded.

Speeds not available in all areas. Restrictions may apply.

## Streaming TV Made Easy Training Dates

Join us at the below dates and locations for a presentation on streaming TV. The presentation will cover what streaming is and why so many people have cut the cord, what streaming services are, and how to choose what's best for you. There will be refreshments and plenty of time for your questions after the presentation.

Tuesday, July 22, Aberdeen K.O. Lee Library at 2 pm

Thursday, July 24, Bristol Westside Wesleyan Church at 2 pm

Monday, July 28, Groton Community Center at 3 pm

Everyone that attends will be put into a drawing for a Roku stick!

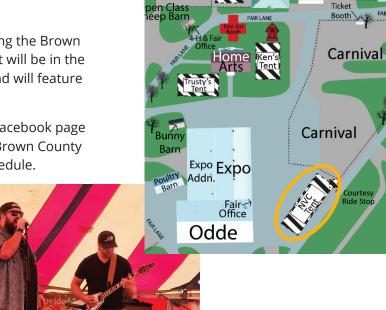


Stay connected with NVC Cell Service

### NVC Tent at Brown County Fair

Make sure to stop at the NVC tent during the Brown County Fair August 11-17. The NVC tent will be in the same location as last year (see map) and will feature various forms of entertainment.

Stay tuned to this newsletter and our Facebook page for more updates. Also, watch for the Brown County Fair program this month for a final schedule.



# Protect Your Passwords

Keeping your personal finances and information secure is so important. We keep locks on our doors, secure money in the bank, and shred financial documents before we throw them out, but now, thieves don't even have to pick your locks to make off with your money. Which is why having a good strategy for strong passwords is essential.

Changing your passwords can be a real pain, but way worth it. Here are some essential do's and don'ts to stay secure online according to komando.com:

#### Do

- Create a long password that's 12 to 16 characters.
- Use a mix of letters, numbers and special characters or symbols. Throw in a range of upper and lowercase letters for extra protection.
- Use a password manager for safe storage. It will also remember your passwords for you.
- Use multi-factor authentication (at least twofactor) to make it harder for hackers to access your info.

If you think your password has been compromised, change it ASAP.

#### Don't

Save your passwords to your web browser. Others who use (or steal) your devices could access your info.

Grandstand

Use personal info when creating your password.

Use easy-to-guess sequences of numbers or letters.

Use the same password for multiple accounts.

Share your password with others.

Take the time to get organized, evaluate your passwords and come up with a good strategy for maintaining them and keeping them all secure.

# **AAHS Sponsored Pet**

As of printing deadline, our June Aberdeen Area Humane Society sponsored pets, Tommy and Chuckie, are still available for adoption. Tommy (7) came in with his best friend Chuckie (6), and they are a bonded pair and must go home together. They were primarily outdoor dogs but could easily transition to indoor dogs. Both are male Husky mixes.

We donate \$250 to the AAHS if our sponsored pet is adopted during that month. Thank you to all who shared our post on Facebook!

The AAHS is full of amazing animals waiting to find homes. Visit anewleashonlife.net to find your new best friend!

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**GET IN TOUCH WITH NVC** 



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Looking for some easy money? Just refer a friend to NVC and you and your friend will each get a \$100 credit on your next bill! Just have them give us your name as the referrer.

That's \$100 you have to spend somewhere else. So get out there and tell your friends about NVC!

# No more dead spots with NVC worry free Wi-Fi!

#### ABERDEEN

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SIGN UP FOR NVC'S MONTHLY

ENEWSLETTER AT NVC.NET

3211 7th Ave SE, Suite 102 Aberdeen, SD 57401

(605) 725-1000 Open Mon- Fri 8:30am–5:30pm

#### REDFIELD

1316 E 7th Ave Redfield, SD 57469

(605) 475-1000 Open Wed 10am–4pm