



Employees Celebrate 25 Years of Service

CEO James Groft recently presented two employees with plaques honoring and thanking them for 25 years of service with NVC/JVT.

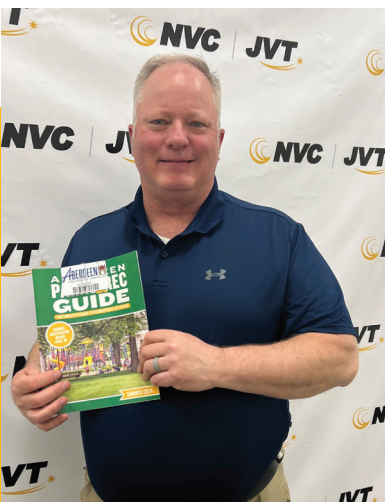
Communication Tech Lance Opitz (above left) and Outside Plant Manager Pat Schumacher both started working at NVC/JVT in April of 1999.

Over the years they have seen a lot of change and advancements in the industry, but one thing

remains the same. For Lance and Pat, the customer experience is the most important thing.

They are both willing to put in the work, including spending a lot of time in residential and business attics and basements, to get the job done.

We thank Lance and Pat for their years of dedication to NVC/JVT and our customers.



Grand Giveaway Winner

Congratulations to Jason (pictured) and Tracy Herbeck, who won a \$200 Aberdeen Parks & Rec gift card in our Grand Giveaway!

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we randomly select one of our "grand" residential customers to win. Our next winner could be you!

AAHS Sponsored Pet

As of printing deadline, our May Aberdeen Area Humane Society sponsored pet Mya is still available for adoption. She is an almost 9-year-old, female DLH. We donate \$250 to the AAHS if our sponsored pet is adopted during that month.

You can find out more about Mya and other available pets at anewleashonlife.net or call the AAHS at 605-226-1200 to schedule a time to visit.



Lifeline Discounts Available

Lifeline is a federal program that provides a monthly discount on home phone, cell phone or internet service to eligible low-income households. If you qualify, the Lifeline assistance program provides a \$9.25 credit on your monthly internet service or a

\$5.25 credit on your monthly home phone or cell phone service. Only one discount is available per household on either your home phone, cell phone or internet service.

Please visit lifelinesupport.org for more information about the Lifeline program or NV.FCC.gov to apply for Lifeline benefits.

Call 811 Before You Dig

Summer construction season is upon us, so remember to call SD One-Call before doing any digging for construction or home improvement projects. SD One-Call will help determine if there are any buried utility lines in your yard. The call is free and there is no charge for the utilities to locate their facilities. By calling SD One-Call at least 48 hours before you dig, you can avoid costly bills that may be charged to you if facilities are cut. Calls to SD One-Call are answered 24 hours a day.

Visit www.sdonecall.com for more information.

Customer Loyalty Discount

We're so thankful for our long-time customers and want to thank you for your years of continued business. If you've been a customer for 5 years or more, you may be eligible for our customer loyalty discount of 10% off all your monthly recurring services!

Contact us to hear more about our loyalty discount.

Discount for residential customers only, restrictions apply.



Special Announcement

Our offices will be closed Thursday, July 4. Happy Independence Day!



Don't Skip Software Updates

How many times have you been working on your computer, and you see the little pop-up window that tells you updates are available for your software? Many people are tempted to click the 'remind me later' button and keep working. However, doing this can put your software, device, and/or personal information at risk.

A software update is a new version of an application, game, or other program on a computer or mobile device. New versions of software usually include patches to fix security vulnerabilities, performance upgrades, and cosmetic changes. Software updates are a critical component of your digital safety and cyber security. Here are just a few reasons why updating software is important:

Patch security flaws – Without question, the security of your software, device, and personal information is the number one reason to update your software when prompted. Hackers are constantly coming up with new ways to breach security and security patches provide protection against breaches.

Protect data – If a hacker does manage to breach security, they will look for personal information

including passwords, usernames, and financial information. Software updates can help to protect your data even if a primary breach occurs.

Improve performance – Everyone wants to ensure that our software and devices run as efficiently as possible. Software updates can provide fixes to newly discovered bugs that hinder performance. Updates can also provide general enhancements.

Ensure compatibility – As your devices and software gets older, you want to ensure that they can work with new technology. Without software updates, you run the risk that this might not be possible.

Get new features – As technology evolves, so do the digital products that you use. Software updates allow for changes to the products that you use through the addition of new features or the removal of old ones.

The next time you are tempted to skip the software updates, remember the benefits that come with updating your software. A few minutes of inconvenience can provide many benefits in protecting your data and keeping your software and device running efficiently.

Summer Weather Precautions

Summer weather can be very unpredictable. Knowing whether to water your grass or if a storm is coming can help keep your lawn looking good and your family safe.

Hub City Radio Mobile Alerts are a great way to get weather updates via text message. You can get

alerts by county as well as a daily forecast. Visit hubcityradio.com to sign up.

You can also download various weather apps including Dakota News Now Weather, Accuweather, or The Weather Channel at Google Play Store.



Travel Tips to Stay Safe While Away

Summer is here, which means barbecues, picnics and maybe a getaway is right around the corner. If you're getting ready for camping and travel season, check out these tips below before you go.

Secure your home.

Don't make it easy for burglars to get inside your home. Move your hidden keys, make sure the cameras are charged and working, lock all your windows, and take an inventory of what you've left inside your home.

Be aware of online scams.

Nothing will spoil your getaway faster than knowing that you have been swindled out of your vacation budget. Entering phrases like 'best deals' into whichever search engine used can sometimes bring up websites that look official, but are designed solely to take advantage of consumers.

Don't rush to post on social media about your trip.

Don't announce to the world that you won't be home for a couple of days, and don't mention when you will be back. It is OK to post vacation photos but wait until you're home. It may save you from having unwanted guests in your home.

Ask a friend or neighbor for help.


Have someone you know well bring in your packages and mail, since it can be a giveaway no one is home. They could also water plants and make sure the appliances are still working. Make sure they know how to contact you in case of an emergency.

Bring along important documents.

Whether it's a paper copy or in electronic form, having a copy of your insurance cards, passport, vaccine record and any necessary medical forms can be helpful if your luggage is lost or stolen.

A summer vacation is meant to be a relaxing time. These tips should help you feel at ease while away.





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