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### Aberdeen Area Humane Society Sponsored Pet

As of printing, our December Aberdeen Area Humane Society sponsored pets, Toby and Heidi, were still available for adoption. They are a bonded pair of kitties who had to be surrendered to the AAHS as their owner moved into a nursing home. Toby is 14 years old and Heidi is 3. If they were adopted together before the end of the December, \$500 would be donated to the Aberdeen Area Humane Society (JVT/NVC \$250 and an anonymous donor \$250). You can find out more about available pets at anewleashonlife.net or call the AAHS at 605-226-1200 to schedule a time to visit. Watch our Facebook page for our monthly sponsored pet.





### **Grand Giveaway Winner**

Congratulations to Jeremy Bendewald, who won \$250 cash in our Grand Giveaway!

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we randomly select one of our "grand" residential customers to win. Our next winner could be you!

## **Open House & 12 Days of Christmas Winners**

At our open house in December, customers enjoyed cookies, cider and coffee and could sign up for credits on their account. Congratulations to the following credit winners: \$50 Sheila Rook, \$75 Lois Masat, \$100 Karen Endres.

We also continued our 12 Days of Christmas Drawing. Customers could register online or in store. Below is a list of the winners.

Kessler's \$100	Eunice Stevens
Echo Dot	Jason Forrest
Minervas \$100	Martha Wanous
Target \$75	Fran Godel
Allevity Entertainment \$150	Kelsea Schwab
\$100 Cash	Janet Roth
Mulligan's \$100	Lauretta Vilhauer
Walmart \$100	Monica Jenner
Netflix \$60	Ricci Simon
HIP Salon & Spa \$100	Deb Cornelius
Golden Ticket Cinemas \$100	Samantha Peterson
NVC Credit \$500	Warren Heitz (pictured)



Congrats to all the winners!

# **National Do-Not-Call Registry**

The federal government created the National Do-Not-Call Registry to make it easier and more efficient for you to stop getting most telemarketing sales calls you don't want. You can register online at www.donotcall.gov, if you have an active email address; or you can call tollfree 1-888-382-1222 (TTY 1-866-290-4236) from the number you wish to register.

Registration is free and will not expire. Your phone number, when placed on the Do-Not-Call Registry, will remain there permanently. If you would like to remove your number from this list, you must call 1-888-382-1222 from the number you wish to delete.

If you receive telemarketing calls after you have registered your telephone number and it has been on the registry for 31 days, you can file a complaint at www.donotcall. gov or by calling 1-888-382-1222 (TTY 1-866-290-4236). You will have to know the company's name or phone number to file a "do-not-call" complaint.



### No more dead spots with worry free WiFi



### **HBO Max**

Cable TV customers that subscribe to HBO can stream HBO Max at no additional charge.

HBO Max offers traditional HBO programming as well as original HBO Max programming and new feature films.

To start streaming, you must first set up an account at wtve.net using your NVC account number and selecting NVC as your provider from the drop-down options. Once logged in, select HBO Max from the menu and proceed to sign in to that site using your WTVE credentials. You can then set up an HBO Max account and add up to 4 additional users. If you have any questions or want to add HBO, please call us at 605-725-1000.

### JVT/NVC Cell Network Upgrade

If you have cell phone services with JVT/NVC and your phone or SIM card needs to be swapped out, you have already been contacted via phone call or text message. If you have been contacted and not stopped in yet – please do so! If your phone is up to date the process should only take a few minutes! To make sure your phone is up to date you can browse to settings on your phone and select Software Update. Click on Download and install. It should say your software is up to date.

Benefits of upgrading to VoLTE include:

•Better in network coverage – We have replaced four cell sites with brand new towers and added two additional towers to fill in coverage gaps. •Better out of network coverage – CDMA voice roaming will not exist at the end of the year, upgrading will allow for voice calls to work when roaming.

•Faster call connection – Voice over the LTE network allows for faster call connections and text message delivery.

•Improved voice quality – We have added new and improved HD voice codecs and unified all voice services with VoLTE technology.

•Ability to use GPS while on a call – VoLTE allows for simultaneous voice and data connections.

# **Customer Loyalty Discount**

We're so thankful for our long-time customers and want to thank you for your years of continued business. If you've been a customer for 5 years or more, you may be eligible for our customer loyalty discount of 10% off all your monthly recurring services!

Contact us to hear more about our loyalty discount.

Discount for residential customers only, restrictions apply.

### Simplify Your Life By Using the Ebill App



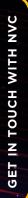
By signing up for Ebill, you will be notified each month by email that your bill is ready for online viewing. You can also make payments through the app. Customers who already have Ebill can simplify even

more by downloading the app. Search for Innovative Ebill in the Google Play Store and click on the icon pictured to the left. Once you've downloaded the app, type in your zip code and scroll down to NVC & James Valley Telecommunications Ebill.

Log in using your existing eBill/ bill pay website account. Don't have one? Not a problem! Using your latest invoice, register for a new Ebill account and say goodbye to cluttered paper invoice statements.



Get 10% off your services with our loyalty discount! Call today to find out if you qualify.





SIGN UP FOR NVC'S MONTHLY ENEWSLETTER AT NVC.NET

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3211 7th Ave SE, Suite 102 Aberdeen, SD 57401

(605) 725-1000 Open Mon- Fri 8:30am–5:30pm

### REDFIELD

1316 E 7th Ave Redfield, SD 57469

(605) 475-1000 Open Wed 10am–4pm