



Employee Spotlight

After the flood in the spring of 1997, Outside Plant Communication Technician, Adam Bruner started working at JVT and spent his first few months in waders. And he found he loved the job!

Before JVT, Adam worked as a beekeeper and custom harvester. Born in Stratford, he attended Groton Area High School before enrolling in the U.S. Army. Adam and his wife, Wendy, live in rural Stratford with the last of their four kids still at home attending high school at Warner Area High School.

Adam is very involved in the community and volunteers his time in his church, the Stratford Fire Department, and Stratford Legion Post #207. He also enjoys hot rod cars and lake life in his free time.

If you're a stranger to Adam, you won't be for long! He enjoys meeting new people and seeing long-time customers and catching up. And based on the pictures above, it's obvious Adam loves a neighborhood grill out, a good parade and a candy toss!

Thank you to Adam for always having a smile and a good story to share!



Grand Giveaway Winner

Congratulations to Peggy Bornemann, who won \$300 cash in our Grand Giveaway! Peggy and her granddaughter Ezrie Jo are pictured.

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we randomly select one of our "grand" residential customers to win. Our next winner could be you!

12 Days of Christmas Winners

At our open house in December, customers enjoyed cookies, cider and coffee and could sign up for credits on their account. Congratulations to the following credit winners: \$50 Lisa Schroeder, \$75 Ruth Hochhalter, \$100 Cherrolaine Heupel.

We also continued our 12 Days of Christmas Drawing. Customers could register online or in store. Below is a list of the winners.

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|--------------------------------------|------------------|
| Ken's Food Fair \$100 | Mark Schaeffer |
| NVC Credit \$150 | Joe Humphrey |
| Maverick's \$100 | Heidi Furman |
| Target \$50 | April Sudbeck |
| Allevity Entertainment \$100 | Michelle Everson |
| Netflix \$60 | Katie Meier |
| Three22 Kitchen \$100 | Mark Becking |
| Raycon Earbuds | Lori Burgard |
| \$100 Cash | Clint Rux |
| Revive Day Spa \$100 | Becky Fjelstad |
| Golden Ticket Cinemas \$100 | Stacy Zimmerman |
| Samsung Galaxy Watch4 & \$150 credit | James Uhrich |

James Uhrich is pictured with his Samsung Watch 4



Congrats to all the winners!

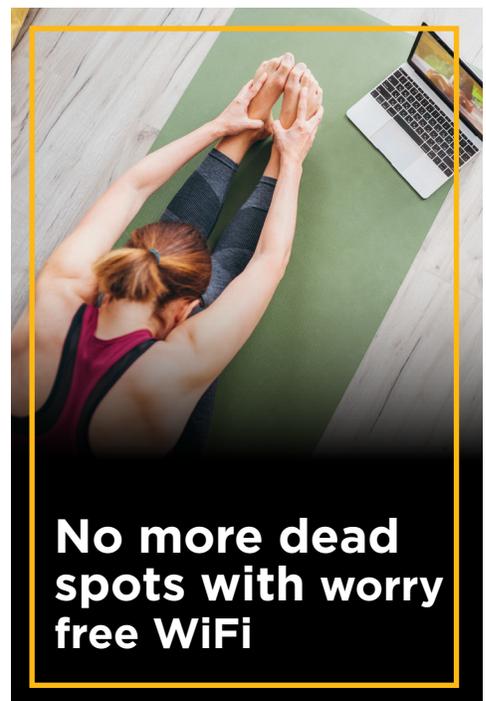
National Do-Not-Call Registry

The federal government created the National Do-Not-Call Registry to make it easier and more efficient for you to stop getting most telemarketing sales calls you don't want. You can register online at www.donotcall.gov, if you have an active email address; or you can call toll-free 1-888-382-1222 (TTY 1-866-290-4236) from the number you wish to register.

Registration is free and will not expire. Your phone number, when placed on the Do-Not-Call Registry, will remain there

permanently. If you would like to remove your number from this list, you must call 1-888-382-1222 from the number you wish to delete.

If you receive telemarketing calls after you have registered your telephone number and it has been on the registry for 31 days, you can file a complaint at www.donotcall.gov or by calling 1-888-382-1222 (TTY 1-866-290-4236). You will have to know the company's name or phone number to file a "do-not-call" complaint.





HBO Max

Cable TV customers that subscribe to HBO can stream HBO Max at no additional charge.

HBO Max offers traditional HBO programming as well as original HBO Max programming and new feature films.

To start streaming, you must first set up an account at wtve.net using your NVC account number and selecting NVC as your provider from the drop-down options.

Once logged in, select HBO Max from the menu and proceed to sign in to that site using your WTVE credentials. You can then set up an HBO Max account and add up to 4 additional users. If you have any questions or want to add HBO, please call us at 725-1000.

Aberdeen Area Humane Society Sponsored Pet

Sister Sue was our December Aberdeen Humane Society sponsored pet. Sister Sue came in as a stray and was adopted, so we donated \$250 to the AAHS.!

Our November pet, Reuben, was also adopted. Watch our Facebook page for our next sponsored pet.

If you're interested in adopting a pet, call the AAHS at 226-1200 to schedule a time to visit.



Customer Loyalty Discount

We're so thankful for our long-time customers and want to thank you for your years of continued business. If you've been a customer for 5 years or more, you may be eligible for our customer loyalty discount of 10% off all your monthly recurring services!

Contact us to hear more about our loyalty discount.

Discount for residential customers only, restrictions apply.

Simplify Your Life By Using the Ebill App

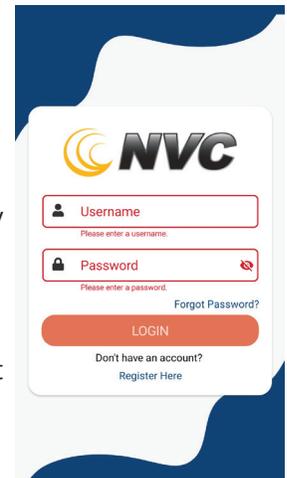


By signing up for Ebill, you will be notified each month by email that your bill is ready for online viewing. Customers who already have Ebill can simplify even more by downloading the app. Search for Innovative

Ebill in the Google Play Store and click on the icon pictured to the left.

Once you've downloaded the app, type in your zip code and scroll down to NVC & James Valley Telecommunications Ebill.

Log in using your existing eBill/bill pay website account. Don't have one? Not a problem! Using your latest invoice, register for a new Ebill account and say goodbye to cluttered paper invoice statements.



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