

THE NETWORK

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OFFICE INFORMATION

3211 7th Ave SE, Suite 102
Aberdeen, SD 57401

(605) 725-1000

OFFICE HOURS:
Mon.- Fri. 8:30am- 5:30pm

REDFIELD:
Wed. 10am- 4pm

GET OUR ENEWSLETTER

Getting the newsletter in your mailbox is great, but why not get it in your inbox!

Sign up for NVC's monthly eNewsletter at NVC.net.

FOLLOW US ON SOCIAL MEDIA

Stay in touch with NVC, check us out on Facebook and Twitter!

JARK CELEBRATES 40 YEARS OF SERVICE

Board member Bill Ewalt (left) recently presented current NVC board President Duane Jark (right) an award for his 40 years of service in the telecommunications industry. Duane has served many positions on the NVC/JVT board over the years. Thank you, Duane!



MANDATORY 10-DIGIT DIALING AS OF OCTOBER 2021

Everyone in South Dakota will soon have to dial local numbers using 10 digits – the area code and the seven-digit phone number.

The Federal Communications Commission (FCC) has adopted 988 as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline.

In order for 988 to work in the 605 area code, 10-digit local dialing must first be

implemented. To complete local calls, all customers in the 605 area code will need to dial the area code followed by the seven-digit telephone number. Adopting 10-digit dialing will be mandatory in October of 2021.

This will affect both landlines and cell phones. If you have programmed seven-digit phone numbers into speed dial functions or cellphone contact lists, you will need to reprogram those as 10-digit numbers in order to make a phone call after that point.

You can visit <https://www.fcc.gov/suicide-prevention-hotline> for more information.

GRAND GIVEAWAY

Congratulations to Hillary and Marcus Robinson, who won a \$200 Aberdeen Parks and Recreation gift card in our Grand Giveaway!

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we will randomly select one of our "grand" residential customers to win. Maybe our next winner will be you!



FRIENDS GIVEAWAY

Marilyn Markley won a \$150 gift card to Aberdeen's new The Market On The Plaza in our Friends Facebook giveaway. Congrats Marilyn!

Friends: The Reunion started streaming exclusively on HBO Max in May. Cable TV customers that also subscribe to HBO can stream HBO Max at no additional charge.

To start streaming, you must first set up an account at wtve.net using your NVC account number and selecting NVC as your provider from the drop down options. Once logged in, select HBO Max from the menu and proceed to sign in to that site using your WTVE credentials. You can then set up an HBO Max account and add up to 4 additional users. If you have any questions or want to add HBO, please call us at 725-1000.



REFER A FRIEND

Looking for some easy money? Just refer a friend to NVC and you get a \$100 credit on your next bill!

Your friend will get a \$100 credit, and so will you! Just be sure to tell

them to give us your name as the referrer.

That's \$100 you have to spend somewhere else. So get out there and tell your friends about NVC!

A vertical advertisement featuring a person's hands holding a smartphone against a warm, golden-hour background. The text "UNLIMITED DATA for a family of 4" is prominently displayed in white. A yellow circular badge contains the text "just \$50/phone". At the bottom, a dark box contains the text "Visit NVC.net" in white.

**UNLIMITED
DATA**
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Visit **NVC.net**

 **NVC** here for life

SPECIAL ANNOUNCEMENTS

Our offices will be closed Monday, July 5th in observance of Independence Day. Happy 4th of July!



DVR APP CUSTOMERS

You never have to miss a show again with Cloud DVR. You can also manage your DVR remotely using the MyTVs app and your smartphone at no additional charge.

Call us at 725-1000 to add this FREE service. Don't have Cloud DVR? Add it today and get 3 months FREE!



TRAVEL TIPS TO STAY SAFE WHILE AWAY

Summer is here, which means barbeques, picnics and maybe a getaway is right around the corner. You, like so many other people, may be ready to take a vacation after the last year.

The Better Business Bureau (BBB) is warning about viral travel scams this summer and offers the below pieces of advice before packing your bags:

Be aware of online scams.

Nothing will spoil your holiday faster than knowing that you have been swindled out of your vacation budget.

Avoid broad internet searches.

Entering phrases like 'best deals' into whichever search engine used can sometimes bring up websites that look official, but are designed solely to take advantage of consumers.

Don't rush to post on social media about your trip.

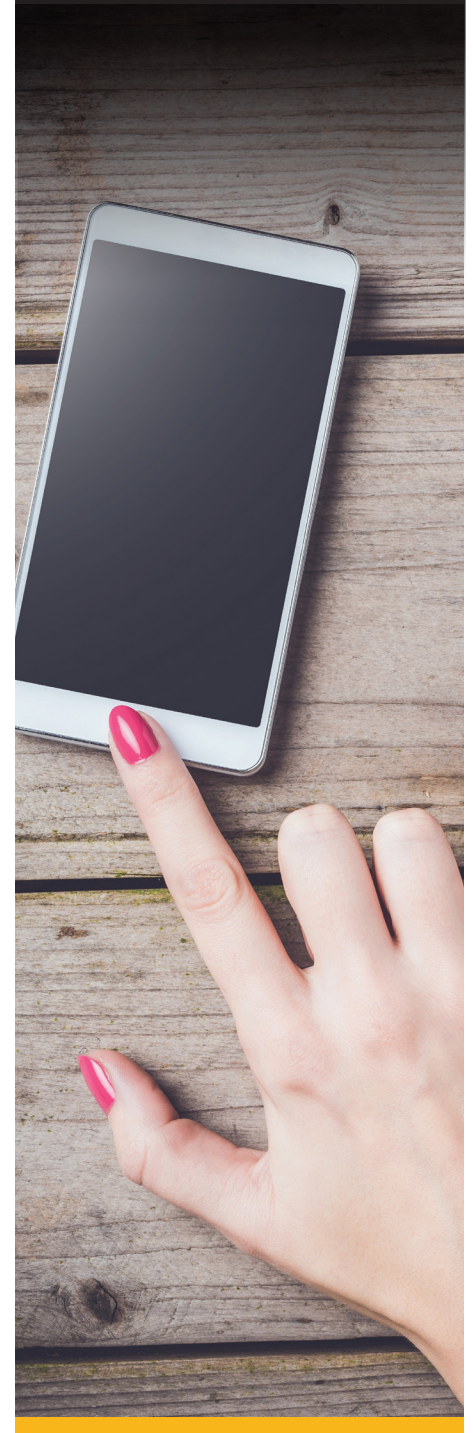
You might be very excited to take your first trip in over a year, but so are criminals. Don't announce to the world that you won't be home for a couple of days, and don't mention when you will be back. It is OK to post vacation photos but wait until you're home. It may save you from having unwanted guests in your home.

Don't connect to public Wi-Fi.

Make sure that you have enough mobile data to last until your next destination. Saving some megabytes by connecting to public Wi-Fi can be dangerous. Cybercriminals lurk on public Wi-Fi, waiting to rip unsuspecting victims off. Always use a VPN (virtual private network) to keep criminals away.

A summer vacation is meant to be a relaxing time. These tips should help you feel at ease while away.

**Manage your
DVR with the
MyTVs App**
Call us for details.



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WHEN THUNDER ROARS, GO INDOORS

According to weather.gov/safety/lightning, each year in the United States more than 400 people are struck by lightning. Lightning kills an average of 47 people in the United States each year, and hundreds more are severely injured. Most of these tragedies can be avoided with a few simple precautions. When thunderstorms threaten, get to a safe place. Lightning safety is an inconvenience that can save your life.

In addition to protecting yourself by staying inside during storms, it is also imperative to protect your equipment from lightning strikes. Computers, monitors, routers, printers, televisions, electronic telephones, cable TV boxes, and any other electronic items made with delicate components are potentially in danger.

Lightning can enter your home through three paths: 1) Electrical wiring from power lines that feed your house, 2) Data wiring used for telephone, DSL, and cable services, 3) Directly through the atmosphere.

While there are no guarantees, there are steps you can take to minimize the chance of your equipment being damaged during a storm. All equipment should have adequate, high-quality surge suppression and/or battery backup power to protect from damage caused by a potential lightning surge. However, the best guarantee for protecting your equipment is to simply unplug it before severe storms arrive. If you will be away from home during the thunderstorm season, unplug your equipment before you leave.

For more information about lightning and its potentially harmful effects, visit the website mentioned above or

lightningsafety.com.

Hub City Radio Mobile Alerts are a great way to get weather updates via text message. You can get alerts by county as well as a daily forecast. Visit hubcityradio.com to sign up.

You can also download various weather apps including Dakota News Now Weather and The Weather Channel at Google Play or in the APP Store.

