

THE NETWORK

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OFFICE INFORMATION

3211 7th Ave SE, Suite 102
Aberdeen, SD 57401

(605) 725-1000

OFFICE HOURS:
Mon.- Fri. 8:30am- 5:30pm

REDFIELD:
Wed. 10am- 4pm

GET OUR ENEWSLETTER

Getting the newsletter in your mailbox is great, but why not get it in your inbox!

Sign up for NVC's monthly eNewsletter at NVC.net.

FOLLOW US ON SOCIAL MEDIA

Stay in touch with NVC, check us out on Facebook and Twitter!

GRAND GIVEAWAY

Congratulations to Kyle and Christa Sueltz, who won a Fitbit Versa 3 in our Grand Giveaway! Christa is pictured.

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we will randomly select one of our "grand" residential customers to win. Maybe our next winner will be you!



SAMSUNG S21



Ready for a new phone? Samsung has you covered with the all new S21.

The S21 comes with Eye Comfort

Shield to eliminate digital eye strain. It also sports Gorilla Glass for scratch and

damage protection, 8K Video, a more steady camera for capturing action, improved night mode, and Zoom Lock to keep your subject centered. Add in the new All-Day Intelligent Battery for proof that Samsung just keeps getting better!

Stop by our offices to check out all our cell phone inventory.

CONNECT SOUTH DAKOTA

In 2019, South Dakota legislators approved \$5 million in matching funds for broadband improvement, creating Governor Kristi Noem's Connect South Dakota program.

Legislators approved an additional \$5 million to continue broadband upgrades in South Dakota in 2020. Funding is strictly for capital expenditures of building out the network, and the program does not intend to overbuild areas that are currently being served by 100/20 broadband.

In 2020, NVC was awarded close to \$1.5 million in CARES Act funds for rural Redfield. NVC placed over 400 miles of core fiber this past summer and fall to over 400 homes and businesses.

Rita Fenner, of rural Redfield, was excited to get fiber but recently took on a new position within her company and faster internet was a requirement to get the job. NVC was able to get the fiber spliced and installed very quickly. She will now be able to work from home 100% and enjoy the benefits of NVC fiber

internet. Fenner is also excited for her grandkids to be able to enjoy the added speed when they visit.

"Bringing fiber optic broadband to underserved areas is part of our overall mission, and it's something we feel is vital to the communities we serve," said NVC CEO James Groft. "Internet speed is even more important this year for business, school, personal connection and life in general."

Erick Marlow, a farmer in rural Redfield, is looking forward to using NVC broadband while farming his 6,000 acre crop farm. As farming becomes more digital and cloud based, the demands to have fast internet speed becomes crucial as each app or type of software needs to be able to talk to each other. Marlow has said uploading to the cloud while at home on his 500Mb fiber internet connection and then using that information later while in the field has been possible with his faster broadband connection.

NVC/JVT will continue the goal of getting fiber to all our customers in the coming year and in the future.

HOW MUCH DATA DOES YOUR FAMILY NEED

If you've been thinking about adding our unlimited data plan to your service and just aren't sure if you need that much, check out our data calculator on our website.

With just a few clicks you can see how much data you and your family needs. It may surprise you when you start to count how often you check your email, send a text, check

social media sites, stream a series, or download music.

NVC is now offering an unlimited data plan, for a family of four, for only fifty dollars per phone.

Stop into NVC's new Aberdeen store to hear other data plan options and check out our amazing selection of phones. You can also add home phone service and high speed internet at discounted prices.

Visit nvc.net/residential/data-calculator/



We've got
your
BUSINESS
covered

 **NVC** here for life

STATE HS EVENTS TV COVERAGE

State Gymnastics: Friday - Saturday, February 12 - 13

- Special Events ch 151

State Wrestling: Thursday - Saturday, February 25 - 27

- all matches available at trackwrestling.com with the Championship matches televised live on SDPB ch 3

Check our Facebook page for updates.

DAKOTA NEWS NOW

The 9pm Dakota News Now broadcast that aired on The CW was moved to FOX channel 11 in January. Instead of 30 minutes, it's now a 60 minute broadcast.



COVID-19 SCAMS

Recently South Dakota residents were warned about scam calls asking for money or more information in order to receive the vaccine.

We were informed a few NVC customers have received one of these calls and urge you to not give any personal or financial information out. The state will never ask you for payment details.

Scammers are also using robocalls to spread disinformation about COVID-19 and offering free test kits. Don't pick up calls from unknown numbers. Federal and local agencies will leave a message with any information they want. Unless you initiated the call, never give your credit card, banking, Social

Security, Medicare, or other personal information over the phone.

Also, keep an eye out for any suspicious emails. Email scams are one of the most basic weapons in a scammer's arsenal. They're easy ways to spread malicious links to phishing sites and malware, and they serve as the perfect vehicles for malicious attachments that can harm your computer.

Other ways to ensure safety are to keep your passwords and pin numbers in a safe place, and be very careful about how much personal information you share on social media sites. Scammers can use your information and pictures to create a fake identity or to target you with a scam. Keep your mobile devices and computers secure.

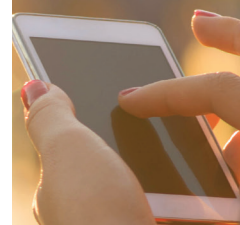
CUSTOMER LOYALTY DISCOUNT

We're so thankful for our long-time customers and want to thank you for your years of continued business. If you've been a customer for 5 years

or more, you may be eligible for our customer loyalty discount of 10% off all your monthly recurring services!

Contact us to hear more about our loyalty discount.

Discount for residential customers only, restrictions apply.



**UNLIMITED
DATA
for a
family
of 4**

just
**\$50/
phone**

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Cloud DVR

FREE
for 3 months



INCREASE YOUR CLOUD DVR STORAGE

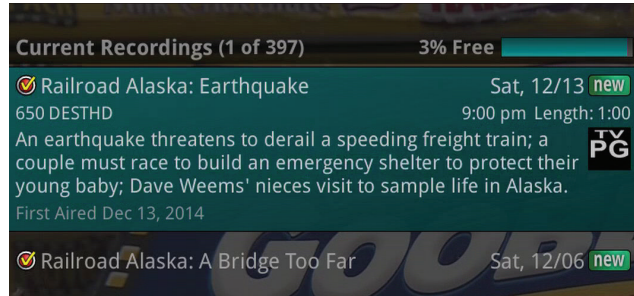
Are you running low on Cloud DVR storage and at risk of losing your favorite recorded shows?

To find out, simply press the LIST or DVR LIST button found under the POWER button on your remote. A green status bar representing the percentage of storage available will appear at the top of your screen. In

the image to the right you can see this user has only 3% free.

There's an easy fix to ensure you never lose your favorite game or cartoon your child loves.

Your storage can be increased with just a few clicks from us. In most cases, we can double your storage for just \$5 more per



month. **Call now and 3 months of additional storage is FREE!**

HBO MAX

We're excited to announce the streaming service HBO Max is now included with an HBO subscription! Cable TV customers that subscribe to HBO can stream HBO Max at no additional charge.

HBO Max offers traditional HBO programming as well as original HBO Max programming and new feature films.

To start streaming, you must first set up an account at wtve.net using your NVC account number and selecting NVC as your provider from the

drop down options. Once logged in, select HBO Max from the menu and proceed to sign in to that site using your WTVE credentials. You can then set up an HBO Max account and add up to 4 additional users. If you have any questions or want to add HBO, please call us at 725-1000.