

THE NETWORK

Vol. 4 No. 6 – JUNE 2020



OFFICE INFORMATION

3307 7th Ave SE, Suite 102
Aberdeen, SD 57401

(605) 725-1000

OFFICE HOURS:
Mon.- Fri. 8:30am- 5:30pm

REDFIELD:
Wed. 10am- 4pm

GET OUR ENEWSLETTER

Getting the newsletter in your mailbox is great, but why not get it in your inbox!

Sign up for NVC's monthly eNewsletter at NVC.net.

FOLLOW US ON SOCIAL MEDIA

Stay in touch with NVC, check us out on Facebook and Twitter!

WE'VE MOVED

We're very excited to announce that our Aberdeen retail store has a new home! We've moved 7 blocks east from our 6th Ave location to The Shoppes on 7th, at 3307 7th Ave SE, Suite 102. It's a beautiful space with plenty of customer parking.

Our doors remain closed to the public for now as the safety of our customers remains our top priority as we navigate our reopening.

Our staff will continue to answer calls, online chats, emails and text messages, so

please contact us as needed using any of the methods listed below.

If utilizing the drop box for payments, please use the drop box at our new location (3307 7th Ave SE, Suite 102).

You also can chat online with an employee by visiting nvc.net or jamesvalley.com. There is a chat box on the right hand side. We are available 8am – 5pm Monday through Friday via chat.

We will continue to monitor the COVID-19 situation and will let you know as soon as we are able to open our doors to you. Thank you.

Customer Service

Call
605-725-1000
605-397-2323
888-919-8945

Text
605-725-1003

Email
csr@nvc.net

Internet Support

Call
605-725-1001
888-919-8945

Text
605-725-1004

Email
support@nvc.net

Billing Support

Call
605-725-1002
605-397-2324
888-919-8945

Text
833-490-1633

Email
billing@nvc.net

FREE PUBLIC WIFI



FREE Wi-Fi

We are offering free public WiFi locations to assist those without Internet access. The

free WiFi locations are accessible from our parking lots so those using it can access it from the safety of their vehicle.

NVC Corporate – 2211 8th Ave NE, Ste 1101, Aberdeen

NVC – 3307 7th Ave SE Suite 102, Aberdeen

NVC – 1316 E 7th Ave, Redfield

JVT – 234 E 1st Ave, Groton

The NVC/JVT public WiFi access locations are available 24x7.

HOW MUCH DATA DOES YOUR FAMILY NEED

If you've been thinking about adding our unlimited data plan to your service and just aren't sure if you need that much, check out our data calculator on our website.

With just a few clicks you can see how much data you and your family needs. It may surprise you when you start to count how often you

check your email, send a text, check social media sites, stream a series, or download music.

Our data share plans start at \$34.95. Unlimited data plans are available as well for only \$89.95. All data plans can have up to 10 handsets per plan! You can also add home phone service and high speed internet at discounted prices.

Visit nvc.net/business/data-calculator/

REFER A FRIEND

Looking for some easy money? Just refer a friend to NVC and you get a \$100 credit on your next bill!

Your friend will get a \$100 credit,

and so will you! Just be sure to tell them to give us your name as the referrer.

That's \$100 you have to spend somewhere else. So get out there and tell your friends about NVC!

NEED A NEW PHONE?

Do you need a new cell phone to stay connected? Shop our phones online and then call us to schedule an appointment for purchase. We can

also mail out your new phone at no additional cost to you!

Go to nvc.net/residential/phones/ to see our phones, including the new Galaxy S20 and S20+.

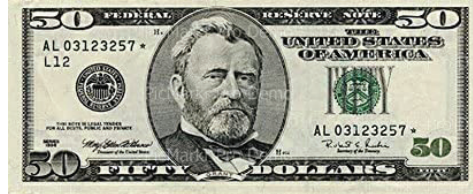


 **NVC** here for life

GRAND GIVEAWAY

Congratulations to Orville West, Roger & Joann Weifenbach, Gerald & Betty Wandry, Judy Bell, Laverne Bierman, Elenora Heilman, Brandon & Terri Fites, Dale & Linda Mork, Jake Wurtz and David & Bonnie Bourassa. They all won a \$50 credit on their account in our Grand Giveaway!

Wondering how to register? No problem, because there's no purchase or registration, just winners! Each month we will randomly select one of our "grand" residential customers to win. Maybe our next winner will be you!



SPECIAL ANNOUNCEMENTS

The NVC offices will be closed Friday, July 3rd in observance of Independence Day. Happy 4th of July!



TECH HOME

First three months
FREE!



Protect

- Covers one (1) desktop & one (1) mobile device
- Web security, ransomware protection & bloatware removal
- Anti-theft for your phone or tablet
- Keep your memories and files safe
- Convenient password manager

\$5/mo



Protect Plus

- Covers four (4) devices (desktop & mobile)
- Web security, ransomware protection & bloatware removal
- Anti-theft for your phone or tablet
- Keep your memories and files safe
- Convenient password manager

\$10/mo

UNLIMITED DATA

Only
\$89.95
/ month

Visit **NVC.net**

Cloud DVR

FREE
for 3 months



WHEN THUNDER ROARS, GO INDOORS

According to weather.gov/safety/lightning, each year in the United States more than 400 people are struck by lightning. Lightning kills an average of 47 people in the United States each year, and hundreds more are severely injured. Most of these tragedies can be avoided with a few simple precautions. When thunderstorms threaten, get to a safe place. Lightning safety is an inconvenience that can save your life.

In addition to protecting yourself by staying inside during storms, it is also imperative to protect your equipment from lightning strikes. Computers, monitors, routers, printers, televisions, electronic telephones, cable TV boxes, and any other electronic items made with delicate components are potentially in danger.

Lightning can enter your home through three paths: 1) Electrical wiring from power lines that feed your house, 2) Data wiring used for telephone, DSL, and cable services, 3) Directly through the atmosphere.

While there are no guarantees, there are steps you can take to minimize the chance of your equipment being damaged during a storm. All equipment should have adequate, high-quality surge suppression and/or battery backup power to protect from damage caused by a potential lightning surge. However, the best guarantee for protecting your equipment is to simply unplug it before severe storms arrive. If you will be away from home during the thunderstorm season, unplug your equipment before you leave.

For more information about lightning and its potentially harmful effects, visit the website mentioned above or

lightningsafety.com.

Hub City Radio Mobile Alerts are a great way to get weather updates via text message. You can get alerts by county as well as a daily forecast. Visit hubcityradio.com to sign up.

You can also download various weather apps including esp Dakota News Weather and The Weather Channel at Google Play or in the APP Store.

